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The Director, Department of Consumer Affairs, Food & Public Distribution **Government of Chhatisgarh** RAIPUR

Sub: Submission of Declaration of compliance to Consumer Protection (Direct Selling) Rules, 2021 and E-commerce Rules, 2020

Respected Sir,

With reference to the above, we are annexing herewith the following documents for your kind perusal, approval and record.

- 1) Self-declaration of compliance to Consumer Protection (Direct Selling) Rules, 2021 and E-commerce Rules, 2020.
- 2) Board Resolution
- 3) E-Contract Agreement with a Direct Seller and its enclosures
- 4) Business Plan
- 5) Cooling off policy for a Direct Seller
- 6) Order form & its terms and conditions for a Consumer/Direct Seller
- 7) Buy-back, return, and refund Policy
- 8) Mechanism of Grievance Redressal
- 9) Products Price list and catalog
- 10) Photocopies of PAN, TAN, GSTIN, Trade Mark (s) owned or licensed and, other similar registrations

Kindly acknowledge receipt in token of the acceptance of the above

Thanks & Regards

For HHI MARKETING PVT LTD

(Rayneesh Mulick)

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